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CONFIRMATION NO. 9021

SERIAL NUMBER	FILING or 371(c) DATE	CLASS	GROUP ART UNIT	ATTORNEY DOCKET NO.
10/666,796	09/18/2003 RULE	709	3625	AUS920030302US1
APPLICANTS Yen-Fu Chen, Austin, TX; John W. Dunsmoir, Round Rock, TX; Mark L. Feinberg, Smyrna, GA; Abhay Pradhan, Austin, TX; Hari Shankar, Cary, NC;				
** CONTINUING DATA *****				
** FOREIGN APPLICATIONS *****				
** IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 12/11/2003				
Foreign Priority claimed <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No 35 USC 119(a-d) conditions met <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Verified and /MICHAEL /MISIASZEK/ Acknowledged Examiner's Signature	<input type="checkbox"/> Met after Allowance /MM/ Initials	STATE OR COUNTRY TX	SHEETS DRAWINGS 8	TOTAL CLAIMS 26
INDEPENDENT CLAIMS 6				
ADDRESS IBM CORP (YA) C/O YEE & ASSOCIATES PC P.O. BOX 802333 DALLAS, TX 75380 UNITED STATES				
TITLE Method of displaying real-time service level performance, breach, and guaranteed uniformity with automatic alerts and proactive rebating for utility computing environment				
FILING FEE RECEIVED 1210	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	